

Collier County Government



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Tuesday, September 27

FOR IMMEDIATE RELEASE

Rental Assistance Applications Temporarily Close Sept. 30

Application portal reopens November 15

Naples, Fla. – As of midnight on Friday, September 30, emergency rental assistance (ERA) applications will not be available. Part of the ERA program, known as ERA 1, closes on September 30. This will allow staff to complete all final ERA 1 payments and reconcile any duplication of benefit and finalize the recoupment process. The application portal will re-open on Tuesday, November 15, at 12 p.m.

Anyone receiving assistance by ERA 1 funds is being automatically transferred to the ERA 2 program and no action is necessary by the customer. Completed applications submitted before midnight on Friday, September 30, will be processed. Those incomplete applications as of midnight on Friday, September 30, will be closed. Upon reopening at noon on Tuesday, November 15, new applicants, or those who had previously incomplete applications, may apply for assistance.

Everyone who is currently receiving assistance will continue as always until they reach their maximum benefit, funds are depleted or fail to recertify, whichever occurs first. The American Rescue Plan (ARP) mortgage and rental program remains open for applicants needing mortgage assistance or those over 80% area median income (AMI), see table below, or have reached the maximum benefit under ERA.

County (Metro)	Percentage Category	Income Limit by Number of Persons in Household									
		1	2	3	4	5	6	7	8	9	10
Collier County (Naples-Immokalee-Marco Island MSA) Median: 98,600	80%	52,850	60,400	67,950	75,450	81,500	87,550	93,600	99,600	105,616	111,651

Collier County has also entered into agreements with Legal Aid to provide legal services for those facing foreclosure and eviction, and HELP to provide financial counseling services. Legal Aid can be reached at 239-775-4555 and HELP can be reached at 239-434-2397.

The County is aware of fraudulent activity regarding the assistance programs. To report fraud that is occurring or has occurred by a tenant or landlord, please immediately notify Collier County Government or complete the online form at bit.ly/ERAfraudreport. The county reserves the right to decline funding or participation, to any applicant, if it is determined that fraud has occurred.

For more information, call Collier County Community and Human Services at 239-252-CARE (2273) or 239-450-2114. For media inquiries, call Public Information Coordinator Maria Pizzaro at 239-252-8113.